

We're here when you need us.

<https://pcicompliancemanager.com>

by website

**1-855-750-0747**

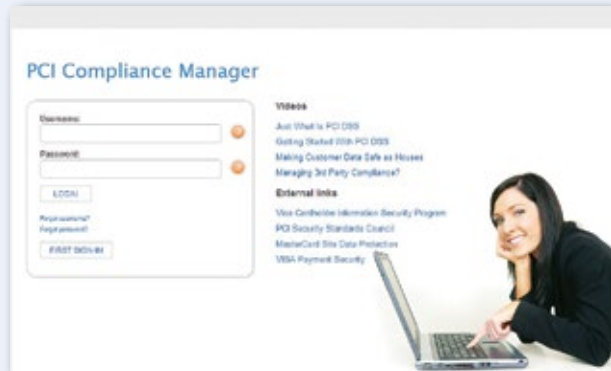
by phone

Mon-Fri 8 AM to 9 PM ET; Sat 8 AM to 5 PM ET

## PCI Compliance

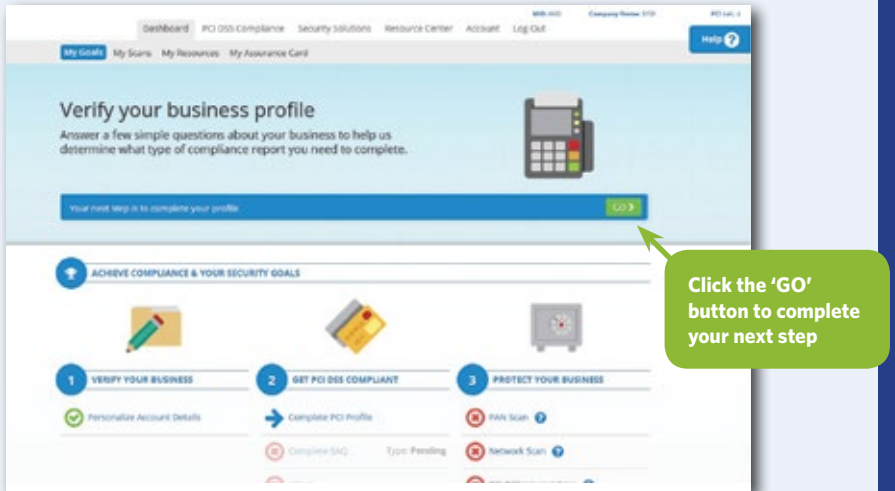
Statistics show that up to 90% of data breaches each year occur at small businesses, and we want to help you protect yours. The Payment Card Industry Data Security Standards (PCI DSS) were established by the Payment Card Industry Council to help protect businesses from a data breach. Compliance with these standards is required for the security of your business and the security of your customers' data.

We know this process can be complicated for a small business, so we've introduced our PCI Compliance Manager, an online service that helps you report and maintain compliance with the PCI DSS. Compliance Manager will guide you through the process.



## Getting Started

The first time you log in to the portal, <https://pcicompliancemanager.com>, you will need your Merchant ID (MID). After you enter the details requested on screen, you will be prompted to personalize your login details and provide an email address. We'll use this email address to communicate with you about your progress.



Next, you will complete a short profile answering questions about how you accept payments and handle credit card information within your business. We'll use this information to determine the type of Self-Assessment Questionnaire (SAQ) you will need to complete and whether or not you need to run a scan.

## Navigating the Portal

Each time you log in, you'll be brought to the portal dashboard, which will guide you through each step of the process.

You can see a list of all the tasks you need to complete on your dashboard, such as verifying your business integrity, personalizing your account details, becoming PCI DSS compliant and building on that compliance by protecting your business. The next task you need to complete will be highlighted with a blue arrow, and every time you successfully complete a task, you will see a green tick next to it.

## Completing a Scan

If your card processing systems have externally facing IP addresses, you are required to run a scan. Our profile questions will help you determine if this is applicable to your business. If you are required to complete it, you must provide a passing scan at least quarterly or after every network change. We have partnered with Sysnet Global Solutions, a PCI DSS Approved Scanning Vendor, to provide you with a scan tool to help you find and fix vulnerabilities.

## Self-Assessment Questionnaire (SAQ)

The SAQ is the set of questions that you must answer demonstrating your data security processes and procedures in relation to protecting cardholder data.

- When completing your SAQ on the portal, you'll be able to monitor your progress at all times.
- We'll use the information that you have already provided us in your profile to automatically answer as many questions on your SAQ as possible.
- Help is available for every question.
- Every time you answer No to a question, we'll ask you to set up a Remediation Task so you can plan how you will resolve it and become compliant.
- We'll also set up Reminder Tasks for any task that you need to review on a regular basis. You'll get emails to remind you when these tasks are due.

## Remaining Compliant at All Times

Finally, once you have completed a compliant SAQ and scan (if applicable to your business), you must then attest to your compliance to achieve PCI DSS validation. This validation lasts for one year.

You must remain SAQ- and scan-compliant (if applicable to you), at all times during that year, even if you are validated. To help you do this, we'll send you reminders throughout the year, and we'll also let you know when your validation is about to expire.

## Tools for Securing Your Business

As part of our program, we provide these resources to help you bolster card data security:

**Education:** Visit <http://pci.elavon.com> for an overview of PCI, tips on protecting cardholder data, a comprehensive list of frequently asked questions and links to industry resources.

**Financial protection:** We offer options for limiting your financial exposure should a data breach occur.

**Scanning tools:** Perform scans for unencrypted card data, and verify if your internal and external networks are safe from unauthorized access.

## 5 Easy Steps to Validate Your PCI Compliance

1. Personalize your user account.
2. Complete your business' profile.
3. Complete the recommended Self-Assessment Questionnaire.
4. Complete a passing external network vulnerability scan and get it validated by an Approved Scanning Vendor (not all businesses need to do this step).
5. Complete the Attestation of Compliance - you will be validated for one year upon completing this step.

## About Sysnet Global Solutions

Sysnet Global Solutions provides payment card industry compliance services, specializing in PCI DSS compliance validation and merchant intelligence solutions. Sysnet offers a range of services, including its proprietary web-based compliance management and merchant intelligence solution Sysnet.air™.